#### Tópicos de Contabilidade Gerencial



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# I6/Nov: Balanced Scorecard (BSC)23/Nov: Prova 2 e Entrega Trabalho

#### Tarefas: - Foco no Projeto !!!

#### Atividade (no Moodle): \* QUIZ 4



2







#### http://moodle.stoa.usp.br/

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3





# **Projeto Final**

*Entrevistas* & *Relatório* 







- Contabilidade Gerencial
- Negócios Globais

Temas

- Gestão, Talento & Carreira Gerencial
- Representação | Realidade (contábil)
- Orçamento & Projeções
- Conformidade & Qualidade
- Ética & Ética Profissional
- Balanced Scorecard

# Warming up...







#### **Balanced Scorecard**

Management translates its strategy into performance measures that employees understand and accept.



# ...from Strategy to Perf Measures



# **BSC: Non-financial measures**



#### **BSC for individuals**

The entire organization should have an overall balanced scorecard. Each individual should have a personal balanced scorecard.





A personal scorecard should contain measures that can be influenced by the individual being evaluated and that support the measures in the overall balanced scorecard.

#### **Balanced Scorecard**



A balanced scorecard should have measures that are linked together on a cause-and-effect basis.



The balanced scorecard lays out concrete actions to attain desired outcomes.

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#### **BSC & Compensation**



Incentive compensation should be linked to balanced scorecard performance measures.









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# **Strategy Map: Community Bank**





# **BSC: Hospitality**



#### Financial

#### **Customer Related**

**Internal Business** 

Innovation/Learning

Critical Success Factors

KPI





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