



Escola Politécnica da USP

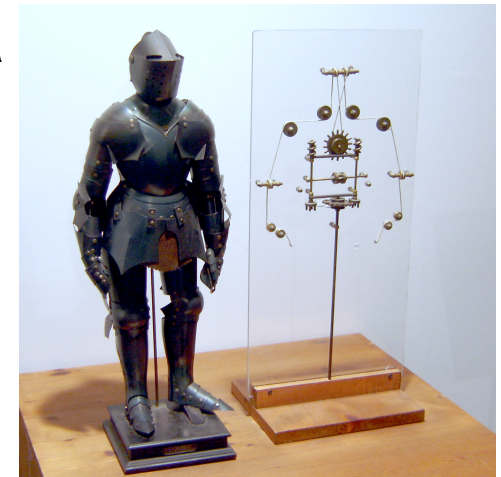
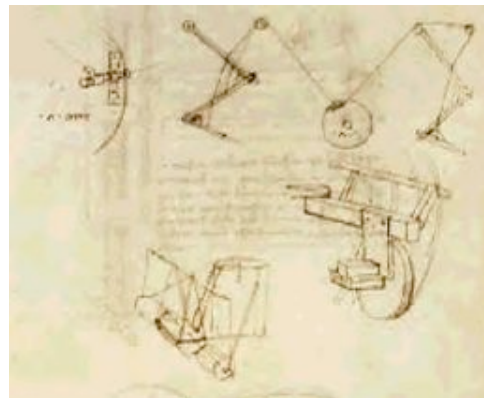
PMR 5020

Metodologia do *Projeto* de Sistemas

Aula 5: Engenharia Requisitos

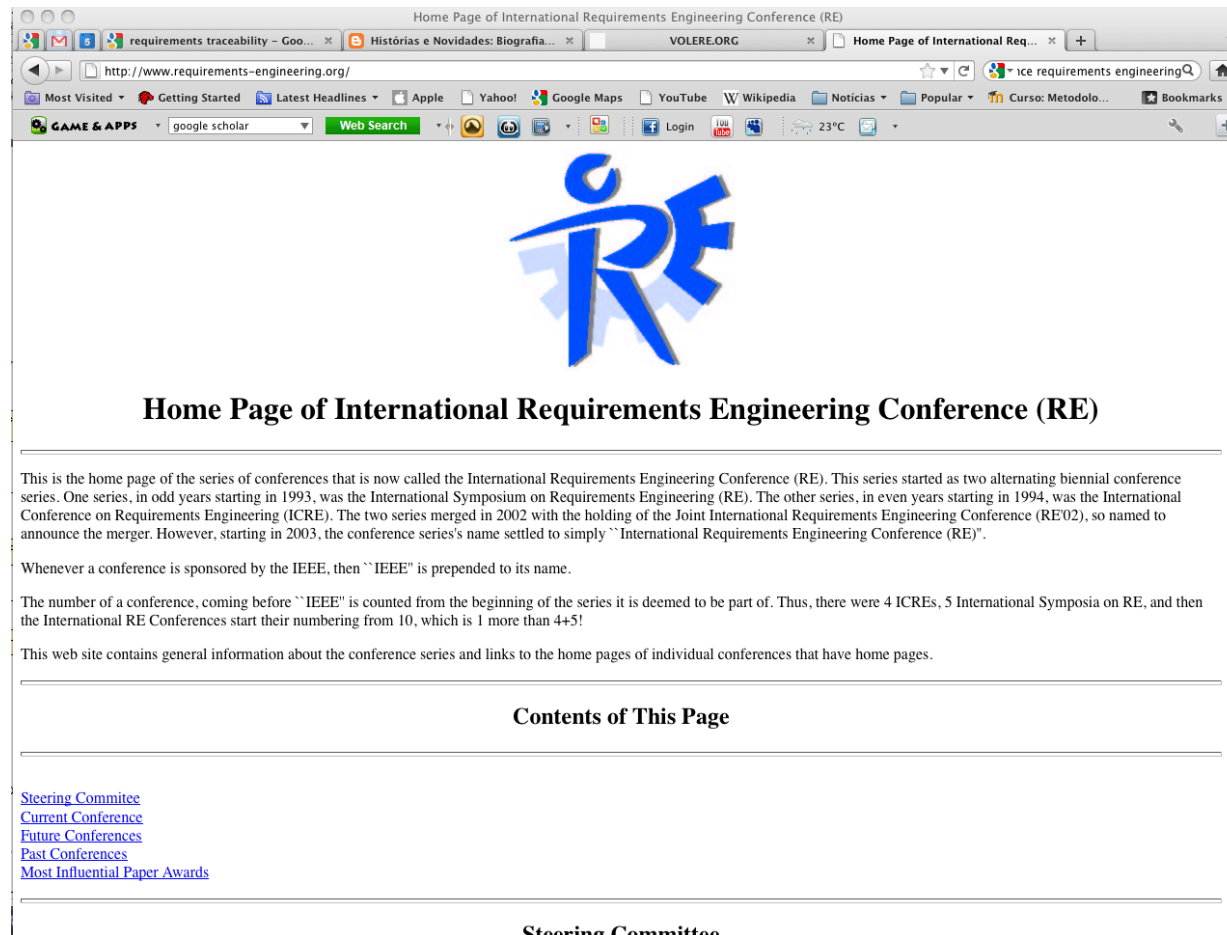


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reinaldo@poli.usp.br





Pesquisa Internacional em RE



www.requirements-engineering.org





2011: Trento, Italy 29 August -- 2 September 2011



Proceedings: Not ready yet!

Future Conferences

2012: Chicago, IL, USA 24 -- 28 September 2012



Proceedings: Not even a twinkle in any author's eyes!



Pesquisa em RE e grupos do Brasil

WER – Workshop em Engenharia de Requisitos

http://wer.inf.puc-rio.br/

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WER

Workshop em Engenharia de Requisitos
Workshop en Ingeniería de Requerimientos
Workshop on Requirements Engineering

Este Workshop vem sendo realizado desde de 1998 com o objetivo de consolidar a comunidade Ibero-americana de pesquisa em Engenharia de Requisitos

Este Workshop se viene realizando desde 1998 y tiene como principal objetivo la consolidación de una comunidad Iberoamericana de investigación en Ingeniería de Requisitos.

This workshop is part of an effort to consolidate an Ibero-american community of researchers on Requirements Engineering, which started in 1998.

[WER98](#) [WER99](#) [WER00](#) [WER01](#) [WER02](#) [WER03](#) [WER04](#) [WER05](#) [WER06](#) [WER07](#) [WER08](#) [WER09](#) [WER10](#) [WER11!new!](#)

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14TH WORKSHOP ON REQUIREMENTS ENGINEERING (WER 2011)

requirements traceability - Goo... x Histórias e Novidades: Biografia... x VOLERE.ORG x 14TH WORKSHOP ON REQUIRE...

http://www.cenidet.edu.mx/wer2011/

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Call for Papers

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Workshop

Workshop program

Keynote Speaker

Accepted Papers

Program Committe

Miscellaneous

Publicity Materials

WELCOME TO WER'11 - RIO DE JANEIRO, BRAZIL

WER 2011 is built upon thirteen successful editions. The first WER was hosted in 1998 in Maringá, Brazil. Since then, the event has successfully taken place in Buenos Aires, Argentina (WER'99), Rio de Janeiro, Brazil (WER'00), Buenos Aires, Argentina (WER'01), Valencia, Spain (WER'02), Piracicaba, Brazil (WER'03), Buenos Aires, Argentina (WER'04), Porto, Portugal (WER'05), Rio de Janeiro, Brazil (WER'06), Toronto, Canada (WER'07), Barcelona, Spain (WER'08), Valparaíso, Chile (WER'09) and Cuenca, Ecuador (WER'10).

WER 2011 will be held in April in Rio de Janeiro, Brazil. It will be organized by the Pontifícia Universidade Católica do Rio de Janeiro (PUC-Rio), campus Gávea, under the direction of Prof. Julio Leite.

WER welcomes contributions in Portuguese, Spanish or English, at international level, thereby allowing a bigger interaction between researchers of different countries.

This year, the Workshop on Requirements Engineering (WER'2011) will be a special track of CIBSE 2011 - XIV Conferência Iberoamericana em "Software Engineering".

IMPORTANT DATES

- ✓ Paper submission: 29-Nov-2010
- ✓ Notification of results: 12-Jan-2011
- ✓ Camera-ready version due: 1-Feb-2011
- ✓ WER Workshop: April 27-29, 2011

Workshop on RE
WER2011

WER2011 WER2011 !Deadline Approaching: November 29!
218 days ago · reply · retweet · favorite

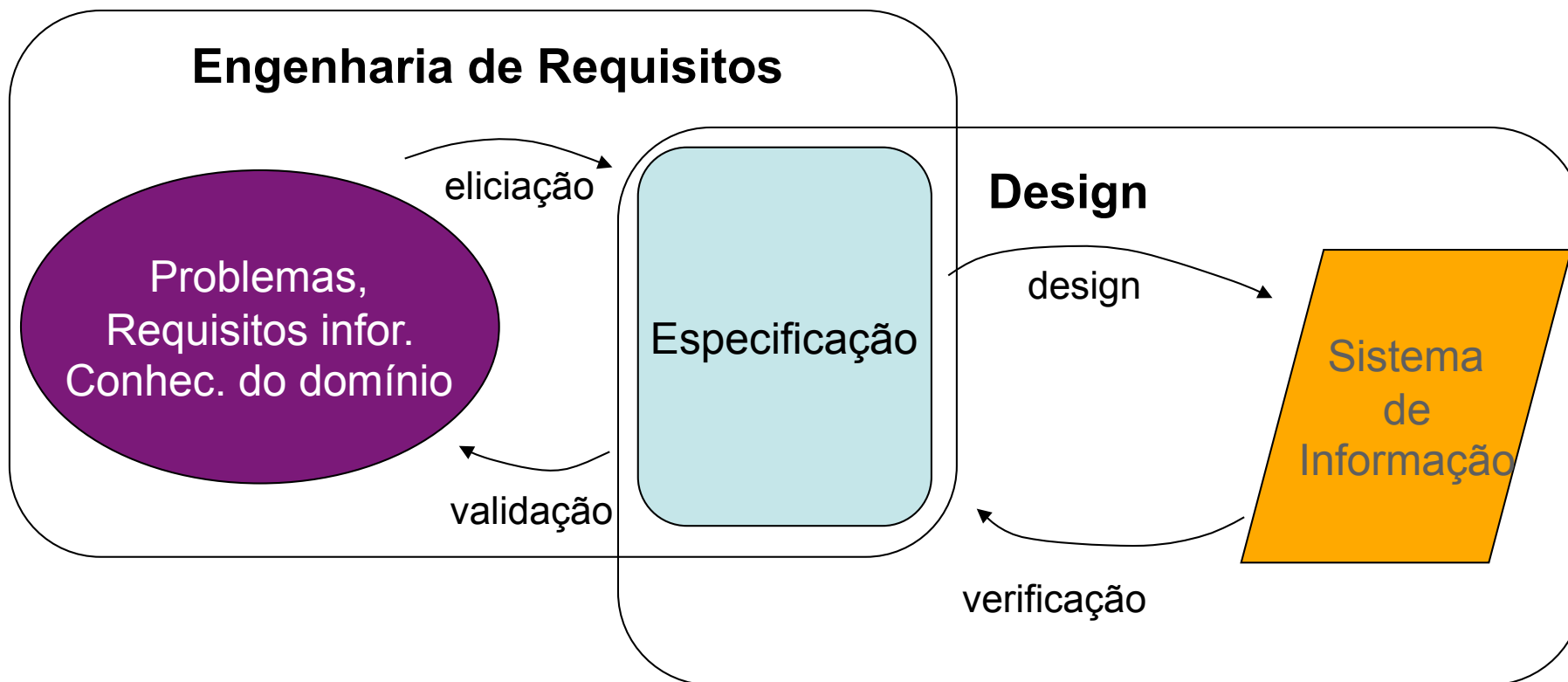
WER2011 New Deadline for paper submission: 29-Nov-2010
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O que é realmente capturado?

Jarke, M., Bubenko, J., Rolland, C., Sutcliffe, A., Vassilious, Y.; Theories Underlying Requirements Engineering: An Overview of NATURE at Genesis.



Domínio Formal



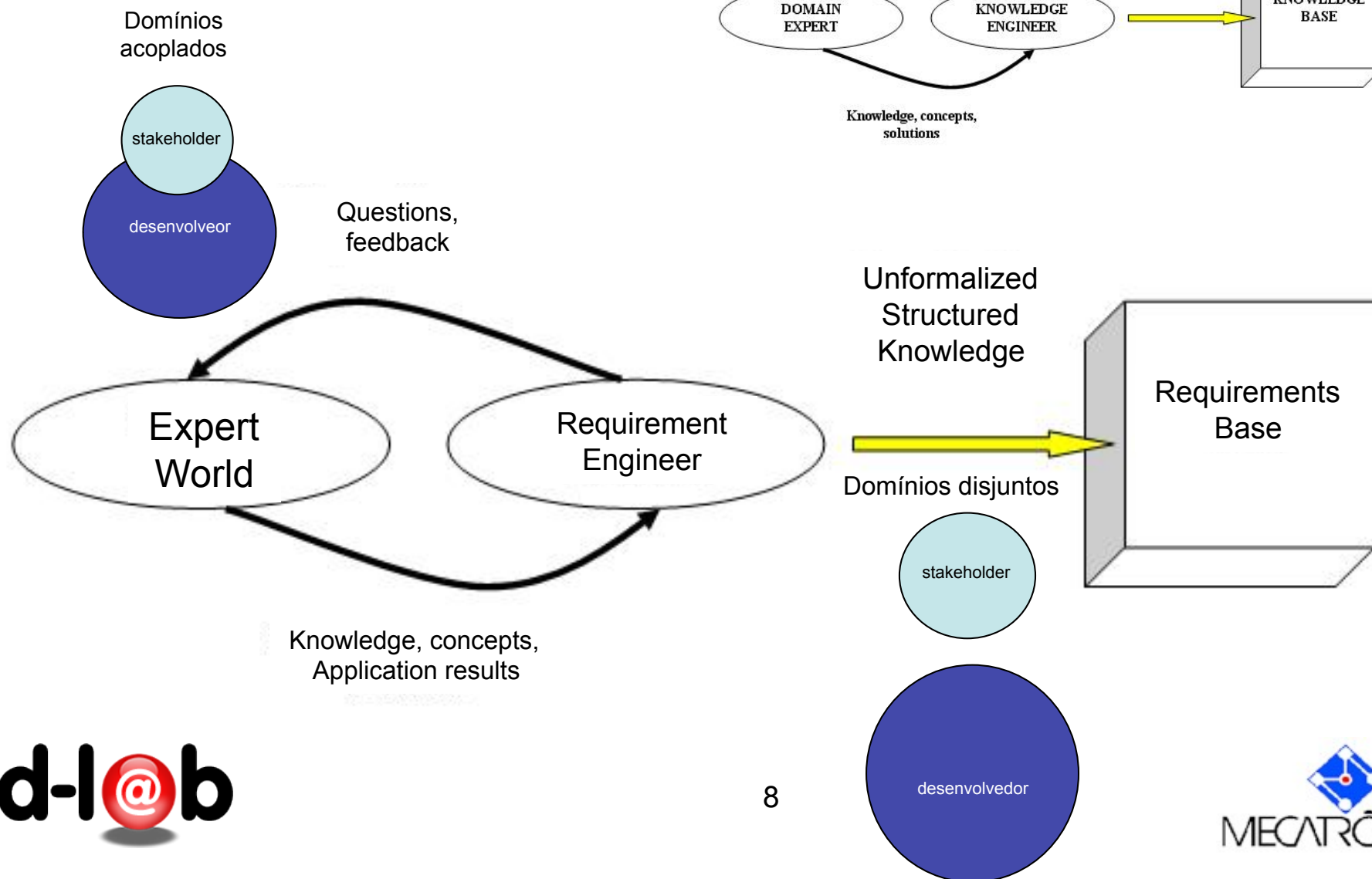
Modelando Requisitos

Processo de projeto da ER consiste em modelar sistemas em várias vistas, tais como:

- Modelagem organizacional
- Modelagem Estática (ou modelagem de dados)
- Modelagem Comportamental (ou dinâmica)
- Modelagem Contextual (ou de domínio)
- Modelagem Não-funcional

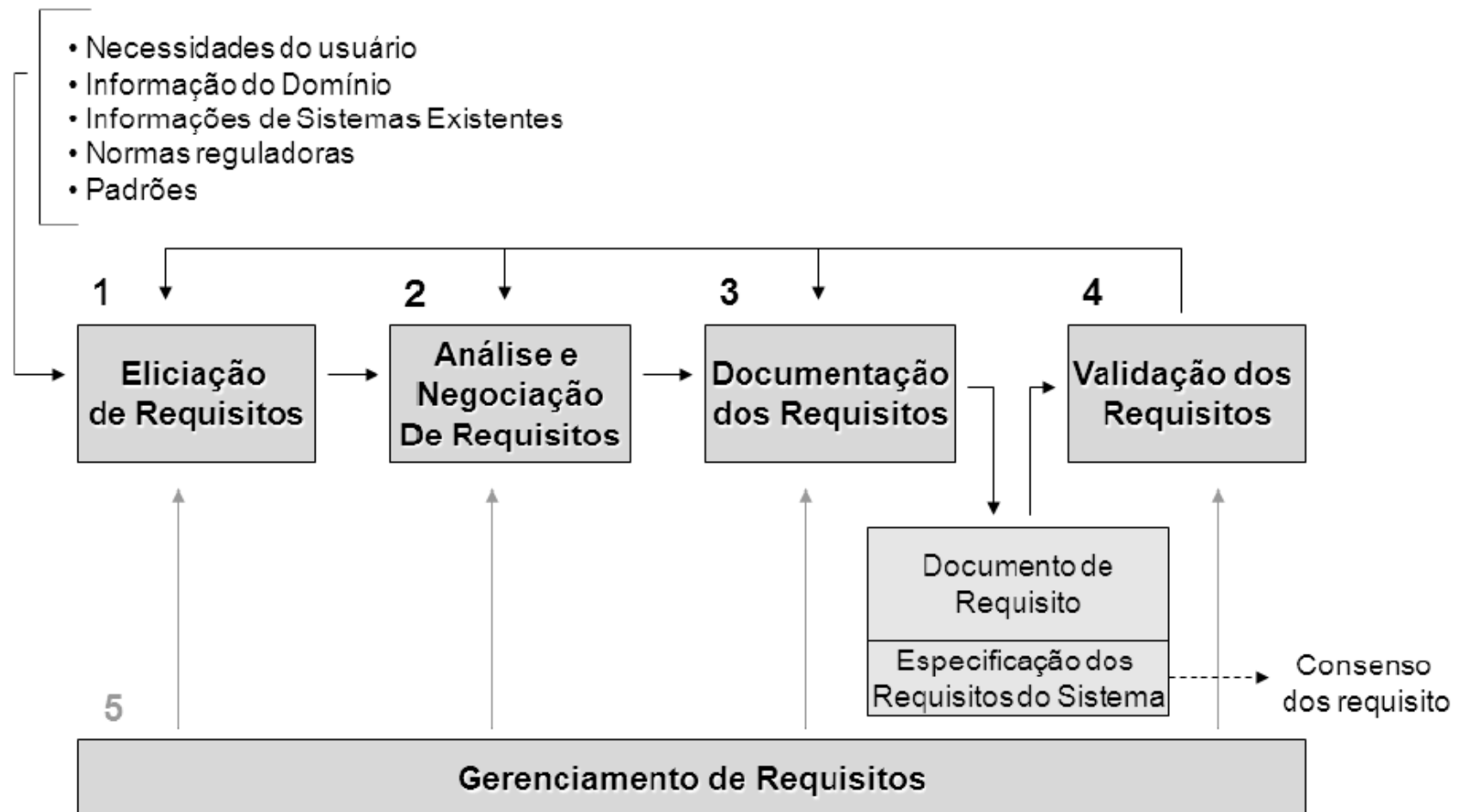


O Processo de eliciação





O ciclo da Enga. de requisitos



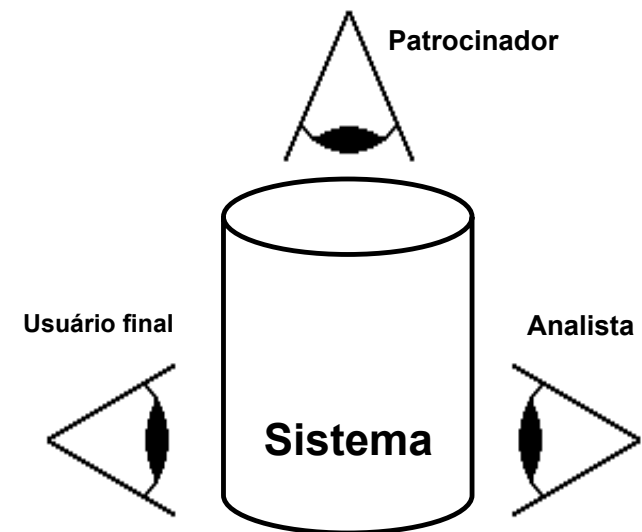


O Ciclo da ER

Refinando o ciclo de vida da ER, temos as seguintes fases:

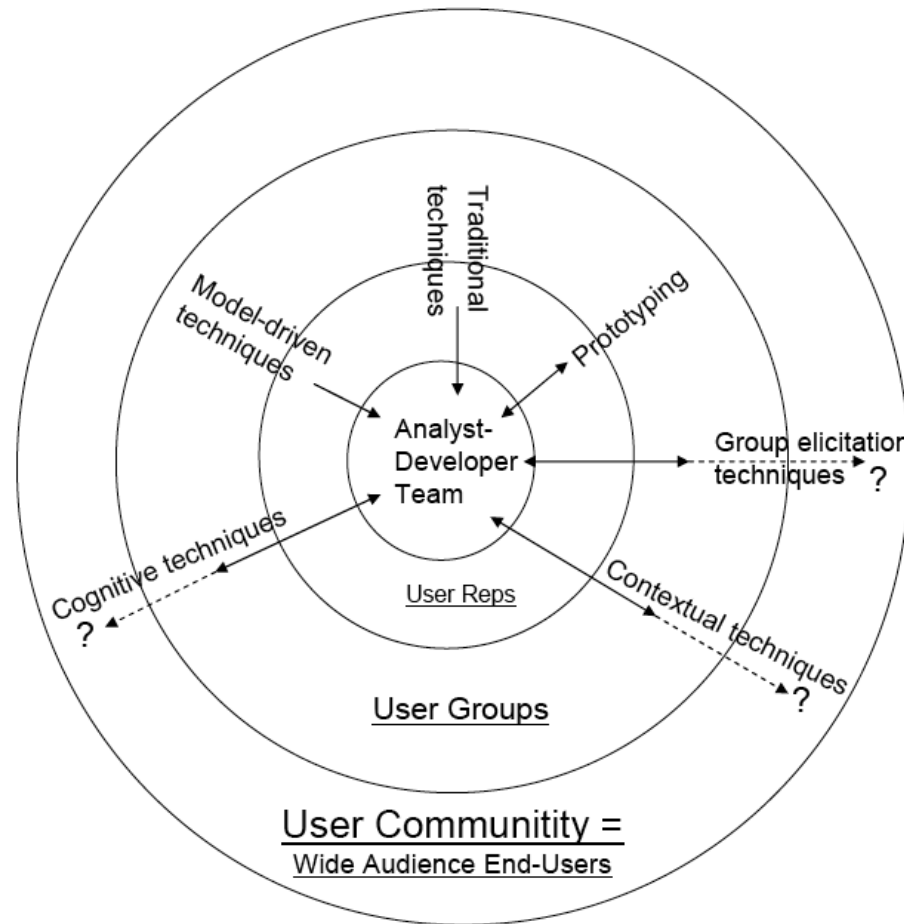
- Síntese do problema
- Eliciação de requisitos
- Análise de Requisitos
- Especificação de requisitos
- Verificação e validação
- Gerenciamento de requisitos

{ Modelagem
Análise
Validação local





Requisitos para os SoSs



Tuunanen, T., A New Perspective on Requirements Elicitation Methods, Journal of Information Technology Theory and Application, pp 45-72, vol. 5, no. 3, 2003.



A pedra filosofal...

O Ponto de partida para a fase inicial do design é a documentação dos requisitos eliciados. Isto implica em ter uma representação que não pode ainda ser formal, que é flexível e tem características de **modelagem visual**.

Admitiremos sem maiores discussões que a UML é (ainda) a melhor candidata para esta tarefa, apesar das críticas que recentes.



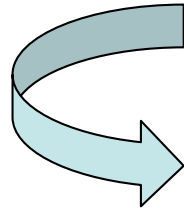
O Estudo da UML é um requisito desta disciplina (co-requisito)



O que modelar?

(Nuseibeh and Easterbrook, 2000)

- Modelagem do contexto (enterprise modeling)
- Modelagem estática (de dados)
- Modelagem comportamental
- Modelagem de domínio
- Modelagem não-funcional



Análise



Métodos de Análise

Métodos de Análise é um conjunto de técnicas (formais ou Semi-formais) dedicadas à análise dos requisitos e aderentes ao método adotado.



Métodos de análise NÃO se confundem com métodos e muito menos com “metodologia”.



Classificação dos métodos de análise

Os métodos de análise podem ser classificados como:

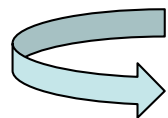
1. Análise dinâmica (animação);

2. Métodos baseados em conhecimento

Case based reasoning (CBR)
Constraint Satisfaction
KBS analysis and critics

3. Análise de consistência

Verification
Model checking



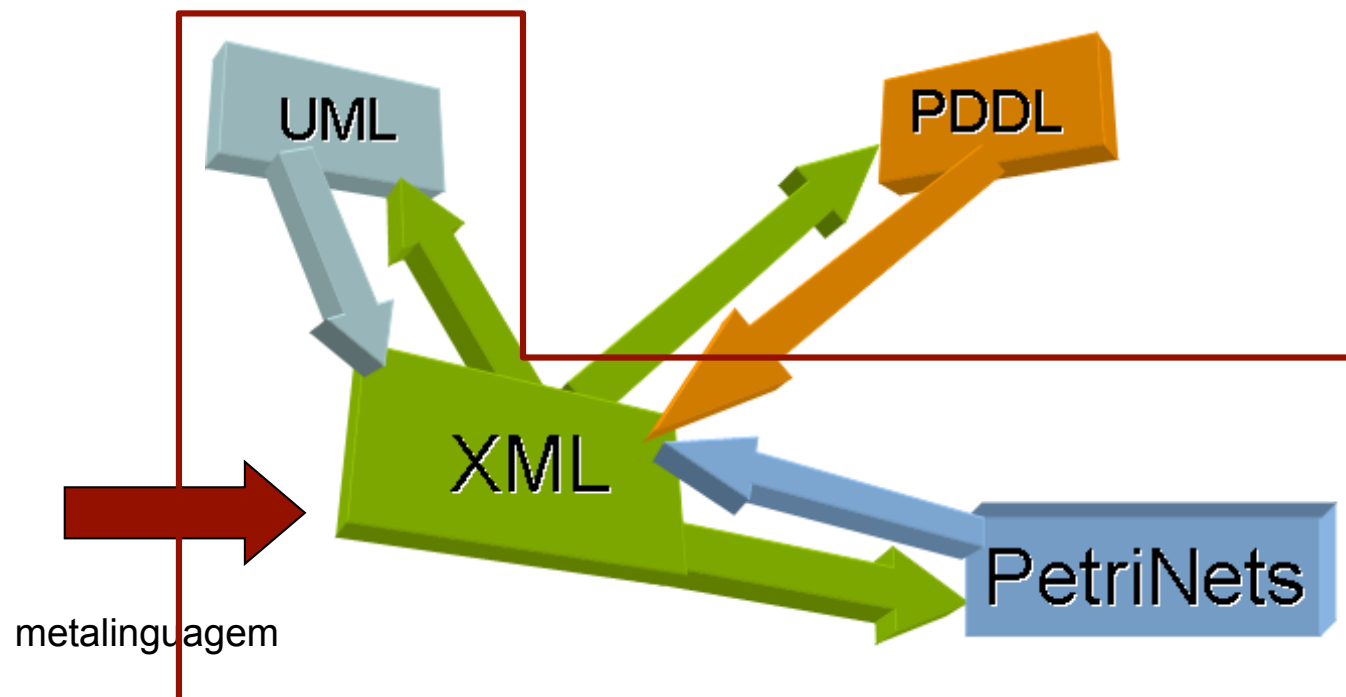
Validação

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itSIMPLE

Linguagem para especificação de planos





Traceability ?



Existe o CARE?

www.volere.org





VOLERE.ORG

requirements analysis methods... "A New Perspective on Require... VOLERE.ORG

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Volere
Requirements Resources

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Requirements Tools

We acknowledge the contributions of Dora Lam and Rabi Achrafi to this list. Please note that the list does not imply a recommendation, nor does omission imply that we disapprove of the tool. We urge you to carefully consider your requirements for a tool before looking at any of them. Some of these companies have demonstration versions available.

Pete Jones of Phonak AG suggests that when reviewing tools, you give vendors five minutes to sell their tool. That is, the vendor's site should be able to tell you in that amount of time what the tool can do for you. If the vendor has done his requirements, then he should know that your main interest, and possibly your only interest at this time, is whether the tool will work for you. You are not interested in a laborious explanation of every button and menu choice possessed by the tool, not are you interested in glorious promises, and most likely not having a salesman call. The way the vendor addresses your review is a guide to how well the tool will work for you.

Tool Name: **Accept 360°, version 4.0**
Company Name: **Accept Software, Inc.**
Contact Detail URL: <http://www.acceptsoftware.com/>

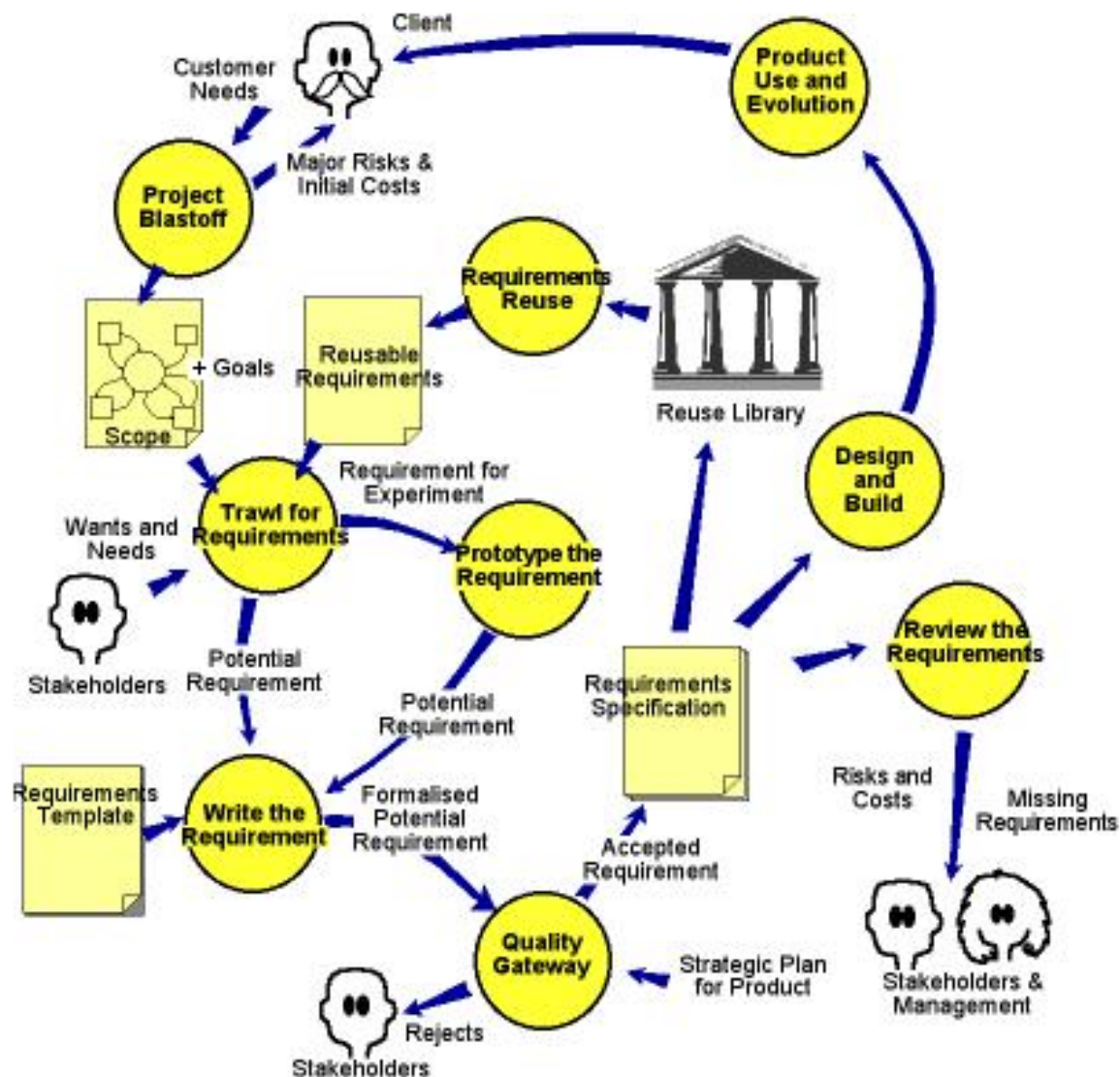
Version 4.0 of Accept's industry-leading solution for enterprise product planning extends Accept 360°'s functionality into Design, as well as adding exciting new features in Strategic Planning, reports and analysis, and core platform capabilities. Major highlights include:

- New module, Accept Design, for capturing and defining use cases
- Comprehensive new reporting capabilities for defect tracking using the Accept Defects module
- Support for a library of product lifecycle models with which to plan and execute product projects
- New web support center providing case management and knowledge sharing capabilities to customers and partners

top of page



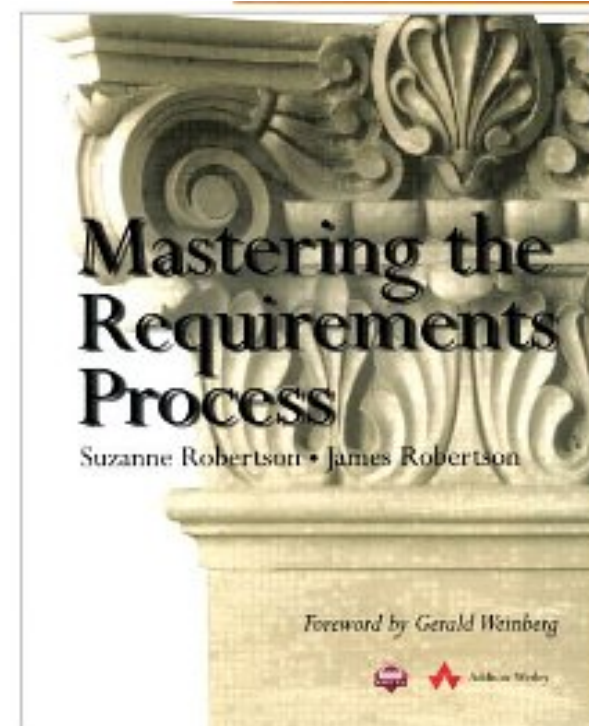
Volere





Produto X Sistemas

Mastering the Requirements
Engineering Process
Suzanne and James Robertson
Addison Wesley, 1999





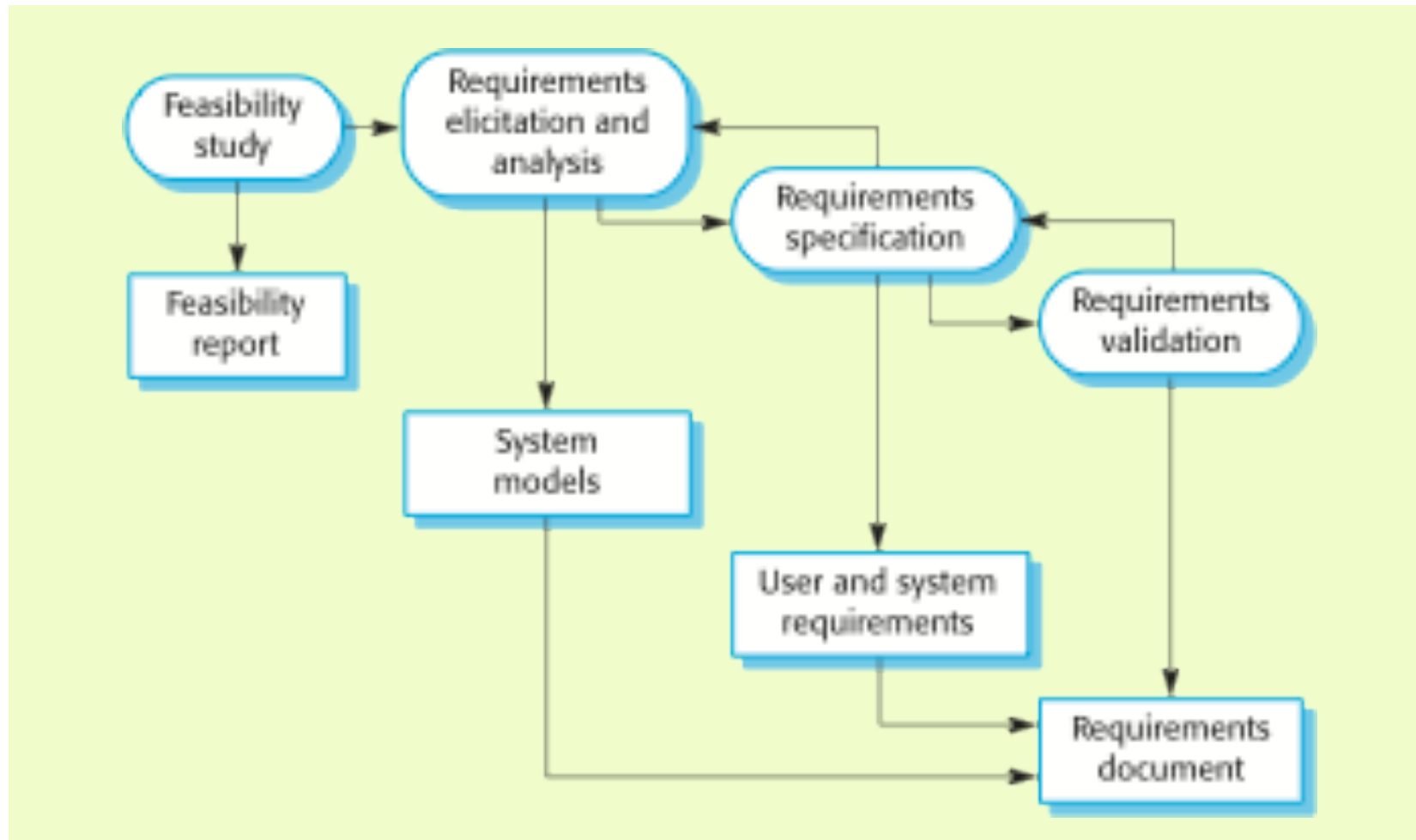
Resumindo...

A Engenharia de requisitos pode ser resumida em três campos básicos:

- a eliciação de requisitos
- a análise de requisitos
- a validação dos requisitos
- o gerenciamento dos requisitos

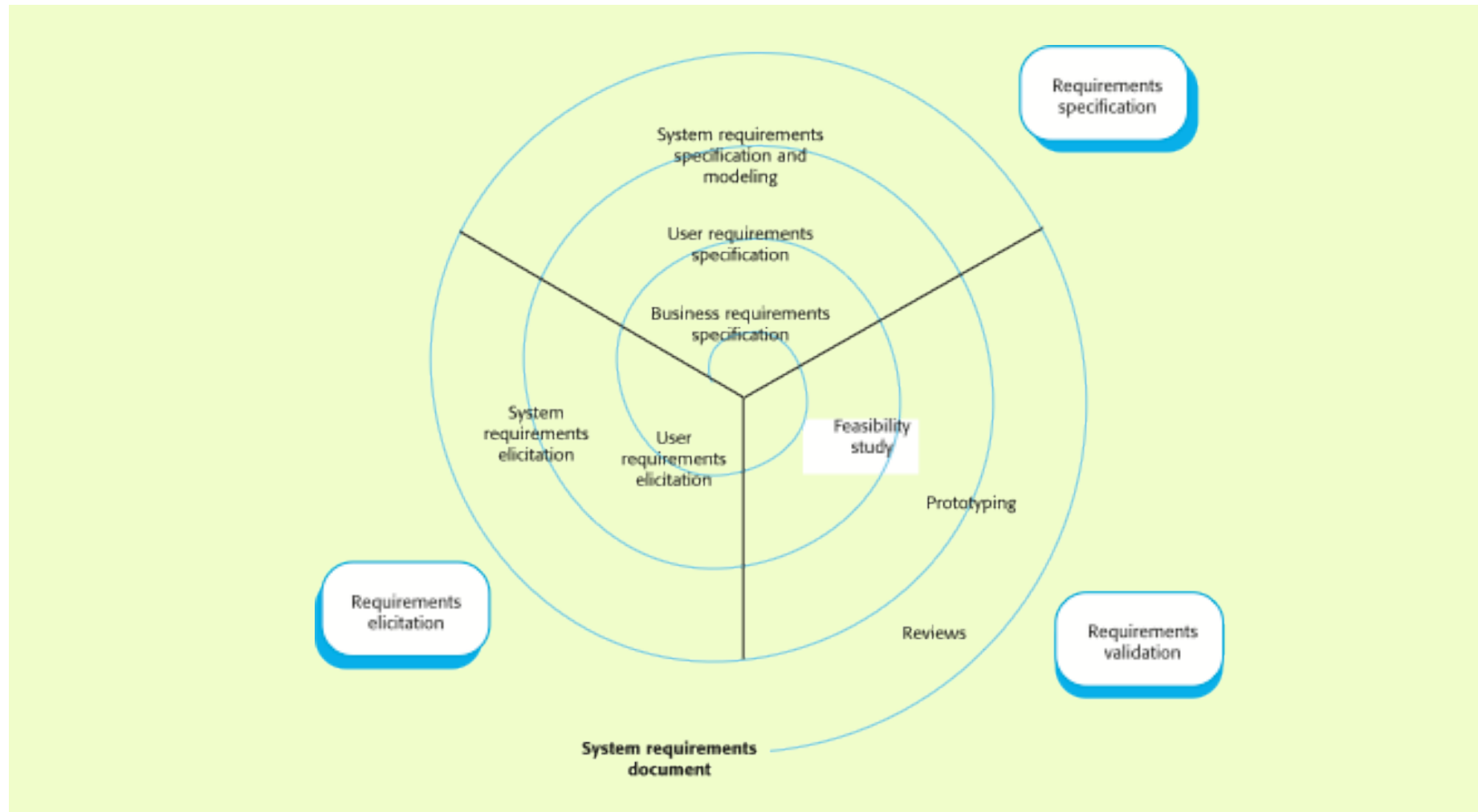


Resumindo o processo





Superposição de fases





Resumindo...

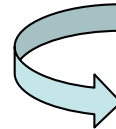
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- o gerenciamento dos requisitos



Validation

- **Validity**. Does the system provide the functions which best support the customer's needs?
- **Consistency**. Are there any requirements conflicts?
- **Completeness**. Are all functions required by the customer included?
- **Realism**. Can the requirements be implemented given available budget and technology
- **Verifiability**. Can the requirements be checked?





Validation Techniques

- Requirements reviews
 - Systematic manual analysis of the requirements.
- Prototyping
 - Using an executable model of the system to check requirements. Covered in Chapter 17.
- Test-case generation
 - Developing tests for requirements to check testability.



The key questions

- **Verifiability**. Is the requirement realistically testable?
- **Comprehensibility**. Is the requirement properly understood?
- **Traceability**. Is the origin of the requirement clearly stated?
- **Adaptability**. Can the requirement be changed without a large impact on other requirements?

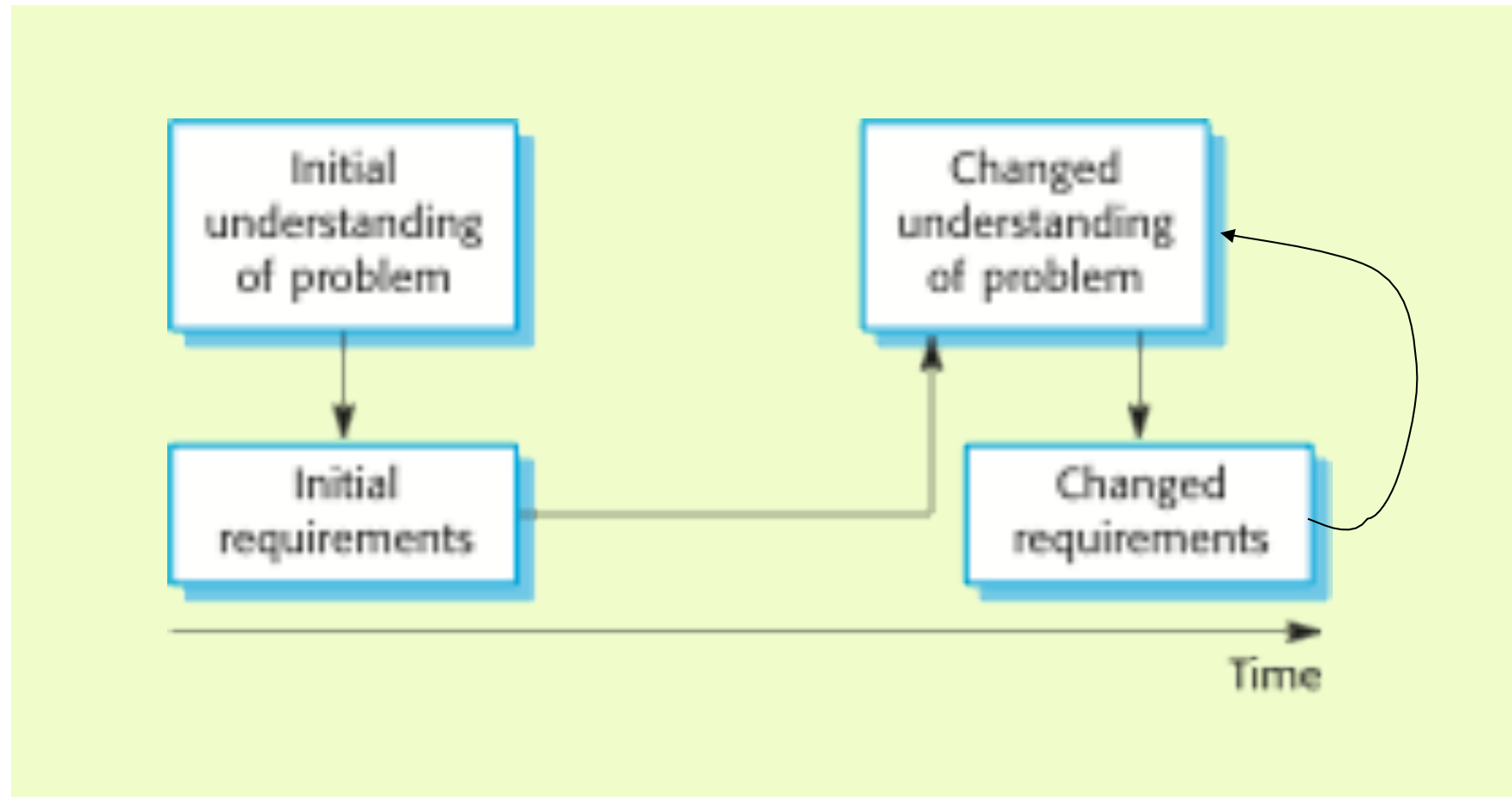


The key problems

- The priority of requirements from different viewpoints changes during the development process.
- System customers may specify requirements from a business perspective that conflict with end-user requirements.
- The business and technical environment of the system changes during its development.



The evolutive trap





Good req's X Bad req's

- **Enduring requirements.** Stable requirements derived from the core activity of the customer organisation. E.g. a hospital will always have doctors, nurses, etc. May be derived from domain models
- **Volatile requirements.** Requirements which change during development or when the system is in use. In a hospital, requirements derived from health-care policy



Requirement Type	Description
Mutable requirements	Requirements that change because of changes to the environment in which the organisation is operating. For example, in hospital systems, the funding of patient care may change and thus require different treatment information to be collected.
Emergent requirements	Requirements that emerge as the customer's understanding of the system develops during the system development. The design process may reveal new emergent requirements.
Consequential requirements	Requirements that result from the introduction of the computer system. Introducing the computer system may change the organisations processes and open up new ways of working which generate new system requirements
Compatibility requirements	Requirements that depend on the particular systems or business processes within an organisation. As these change, the compatibility requirements on the commissioned or delivered system may also have to evolve.



The traceability concept

- Traceability is concerned with the relationships between requirements, their sources and the system design
- Source traceability
 - Links from requirements to stakeholders who proposed these requirements;
- Requirements traceability
 - Links between dependent requirements;
- Design traceability
 - Links from the requirements to the design;



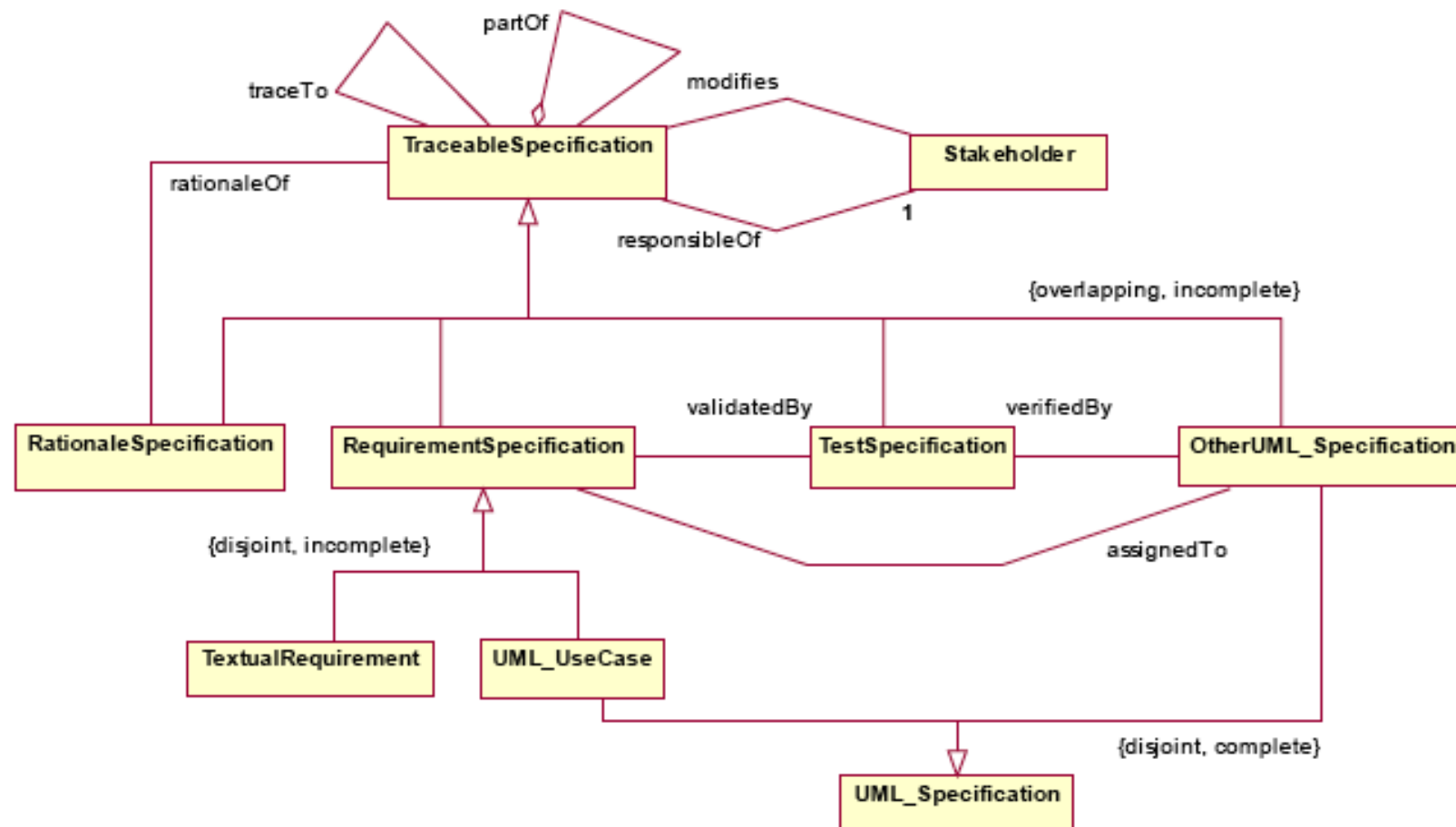
Traceability

“The requirements traceability is the ability to describe and follow the life of a requirement, in both a forward and backward direction, i.e. from its origins, through its development and specification, to its subsequent deployment and use, and through periods of ongoing refinement and iteration in any of these phases.”

Gotel, O., Filkenstein, A.; An Analysis of the Requirements Traceability Problem, in Proc. of the First Int. Conf. on Requirements Engineering, pp 94-101, Colorado Springs, USA, 1994.

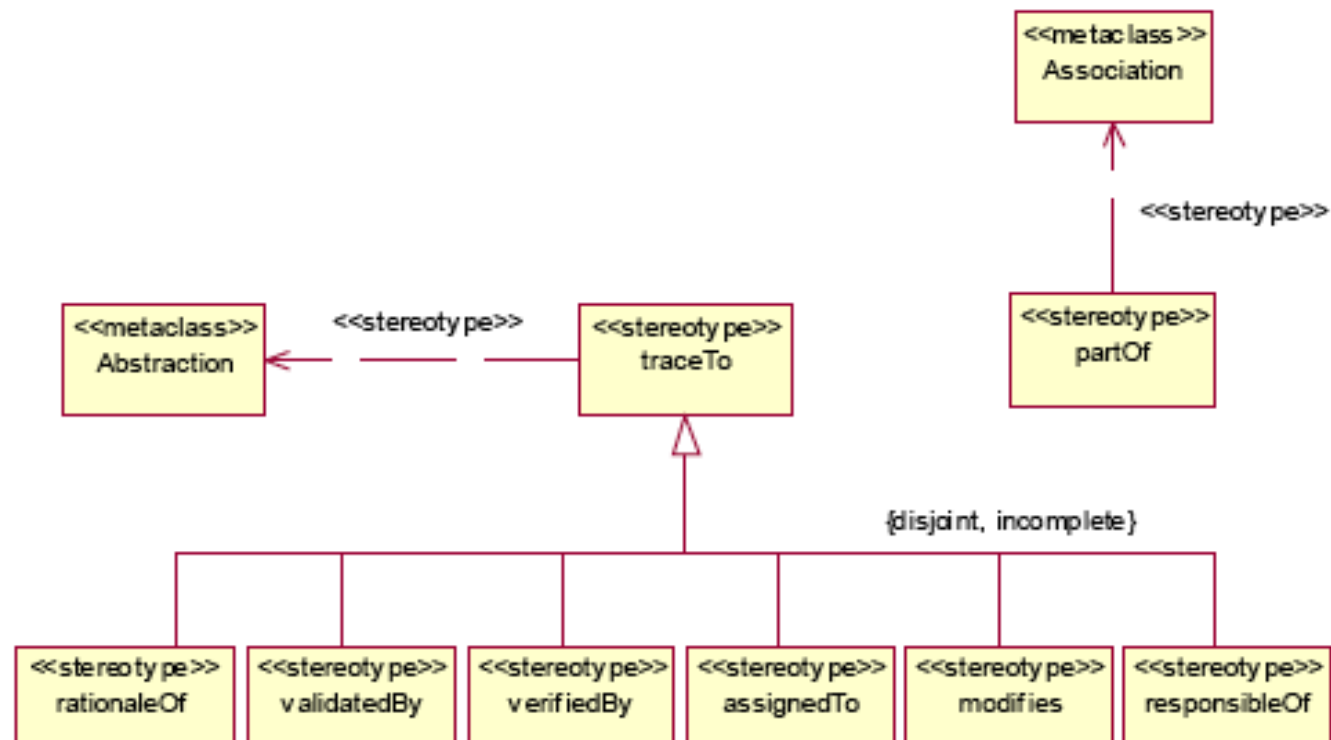


Traceability metamodel



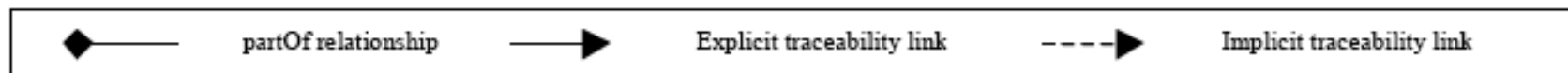
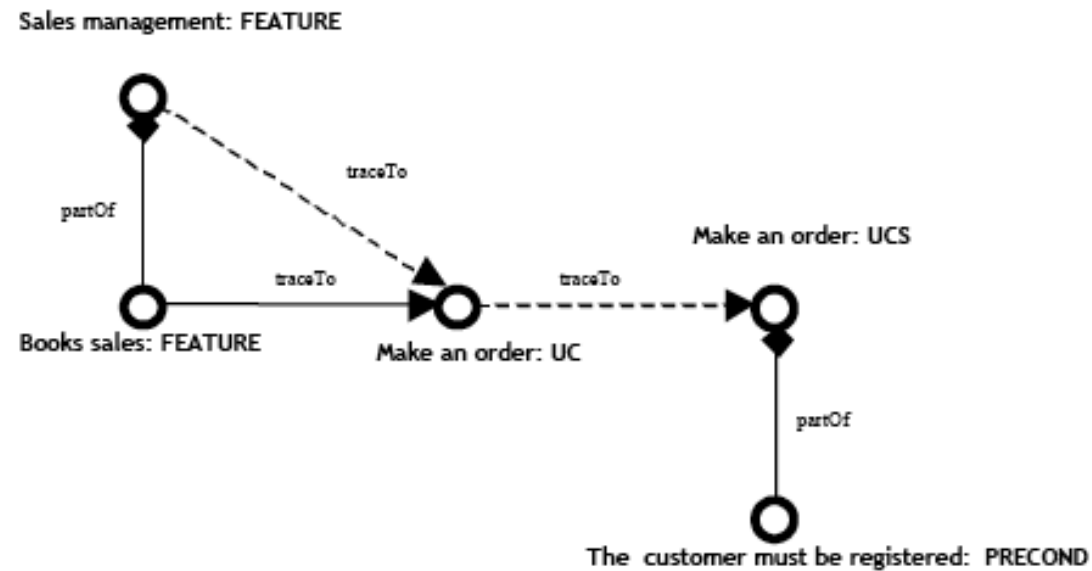


Traceability links



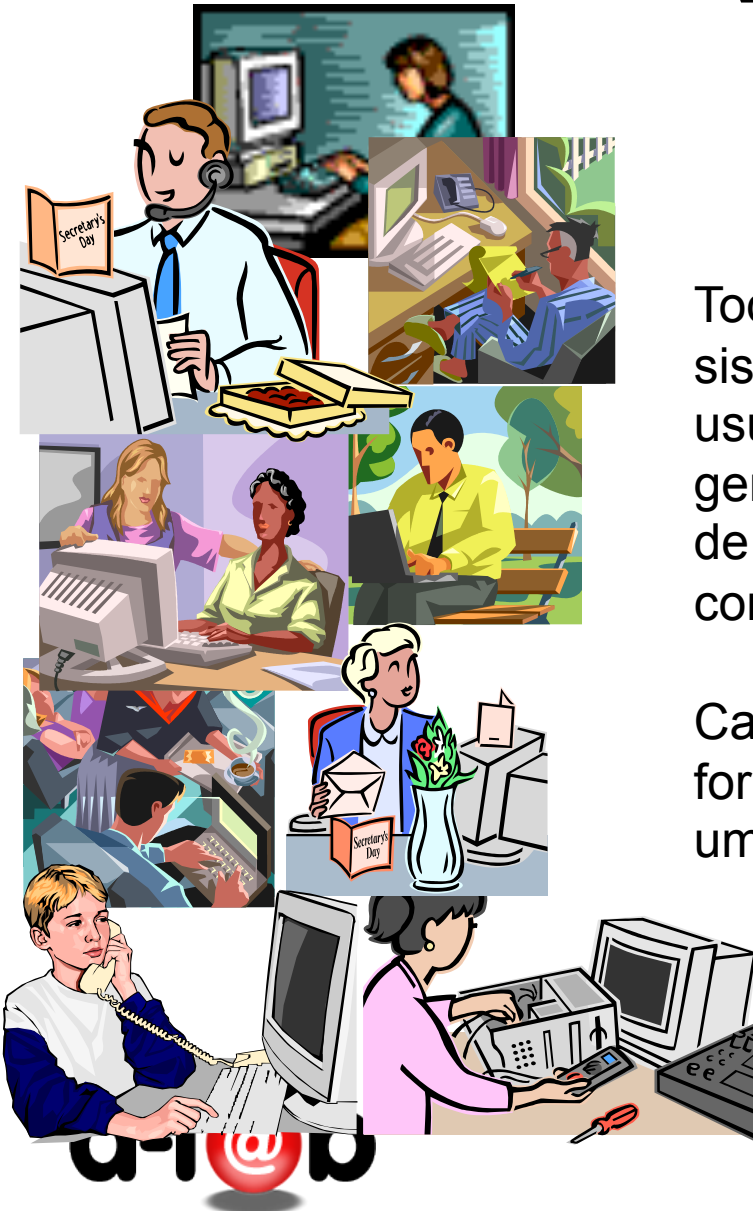


Traceability graph





Viewpoints



Todo sistema baseado em recursos computacionais – sistemas computáveis – tem uma gama variada de usuários e interessados nos seus recursos (chamados genericamente de agentes), que podem ser pessoas de variados perfis (profissionais e de relacionamento com o sistema, outros sistemas, máquinas, etc.)

Cada um destes agentes interage com o sistema de forma diferente e requer deste coisas diferentes. Cada um deles mantém o seu **viewpoint** sobre o sistema.



Mastering viewpoints

- Viewpoints are a way of structuring the requirements to represent the perspectives of different stakeholders. Stakeholders may be classified under different viewpoints.
- This multi-perspective analysis is important as there is no single correct way to analyse system requirements.



Viewpoint classification

- Interactor viewpoints
 - People or other systems that interact directly with the system. In an ATM, the customer's and the account database are interactor VPs.
- Indirect viewpoints
 - Stakeholders who do not use the system themselves but who influence the requirements. In an ATM, management and security staff are indirect viewpoints.
- Domain viewpoints
 - Domain characteristics and constraints that influence the requirements. In an ATM, an example would be standards for inter-bank communications.

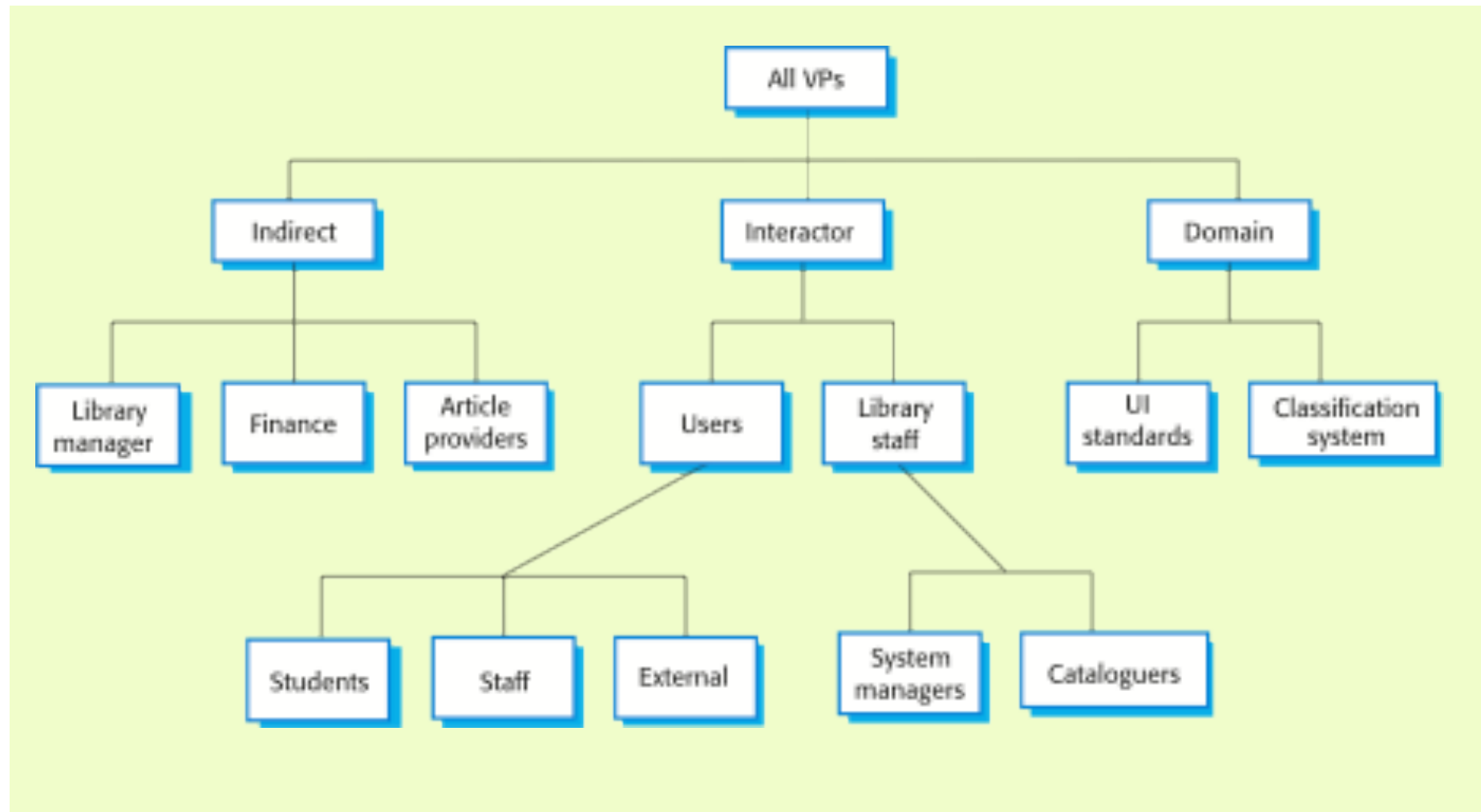


Identifying Viewpoints

- Identify viewpoints using
 - Providers and receivers of system services;
 - Systems that interact directly with the system being specified;
 - Regulations and standards;
 - Sources of business and non-functional requirements.
 - Engineers who have to develop and maintain the system;
 - Marketing and other business viewpoints.



An example: a Lib system





Viewpoints

- Structured Analysis and Design Technique (SADT)
- Controlled Requirements Expression (CORE)
- Viewpoint-oriented System Engineering (VOSE)
- Viewpoint-oriented Requirements Definition (VORD)
- Viewpoint-oriented Requirements Validation (VORV)



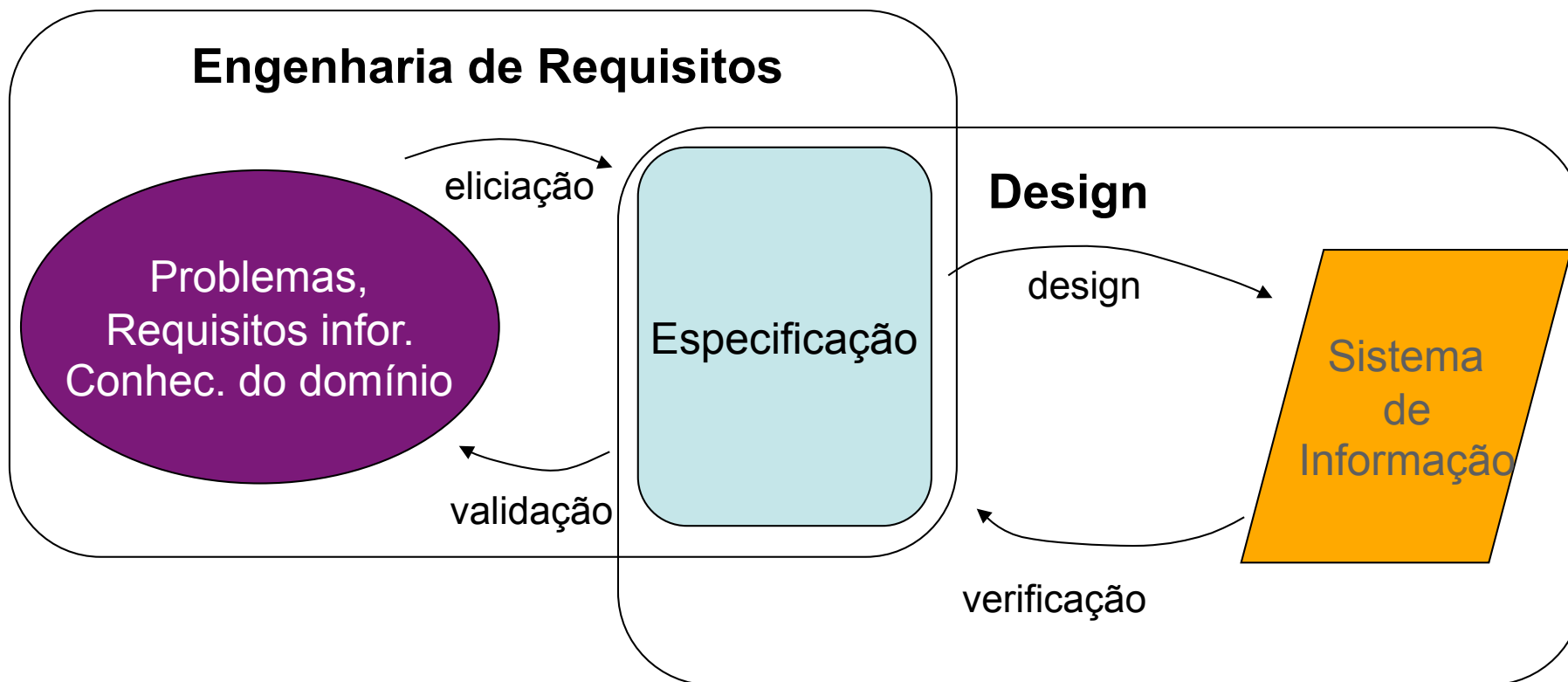
Para a próxima aula:

Preparar um texto onde se analisa a possibilidade de inserir traceability e a análise baseada em viewpoints em cada um dos projetos. A justificativa para não usar cada um destes processos é também parte do exercício.



O que é realmente capturado?

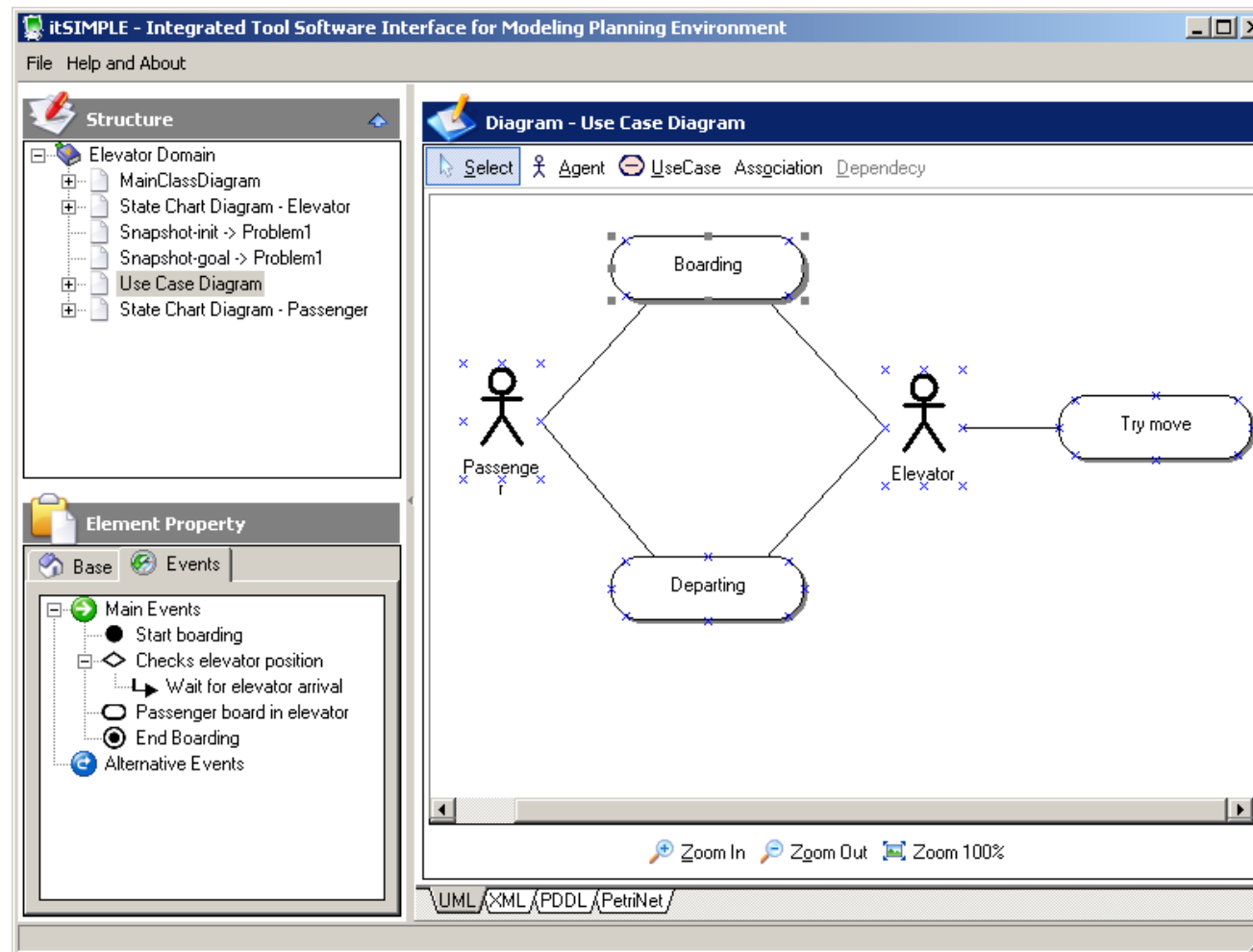
Jarke, M., Bubenko, J., Rolland, C., Sutcliff, A., Vassilious, Y.; Theories Underlying Requirements Engineering: An Overview of NATURE at Genesis.

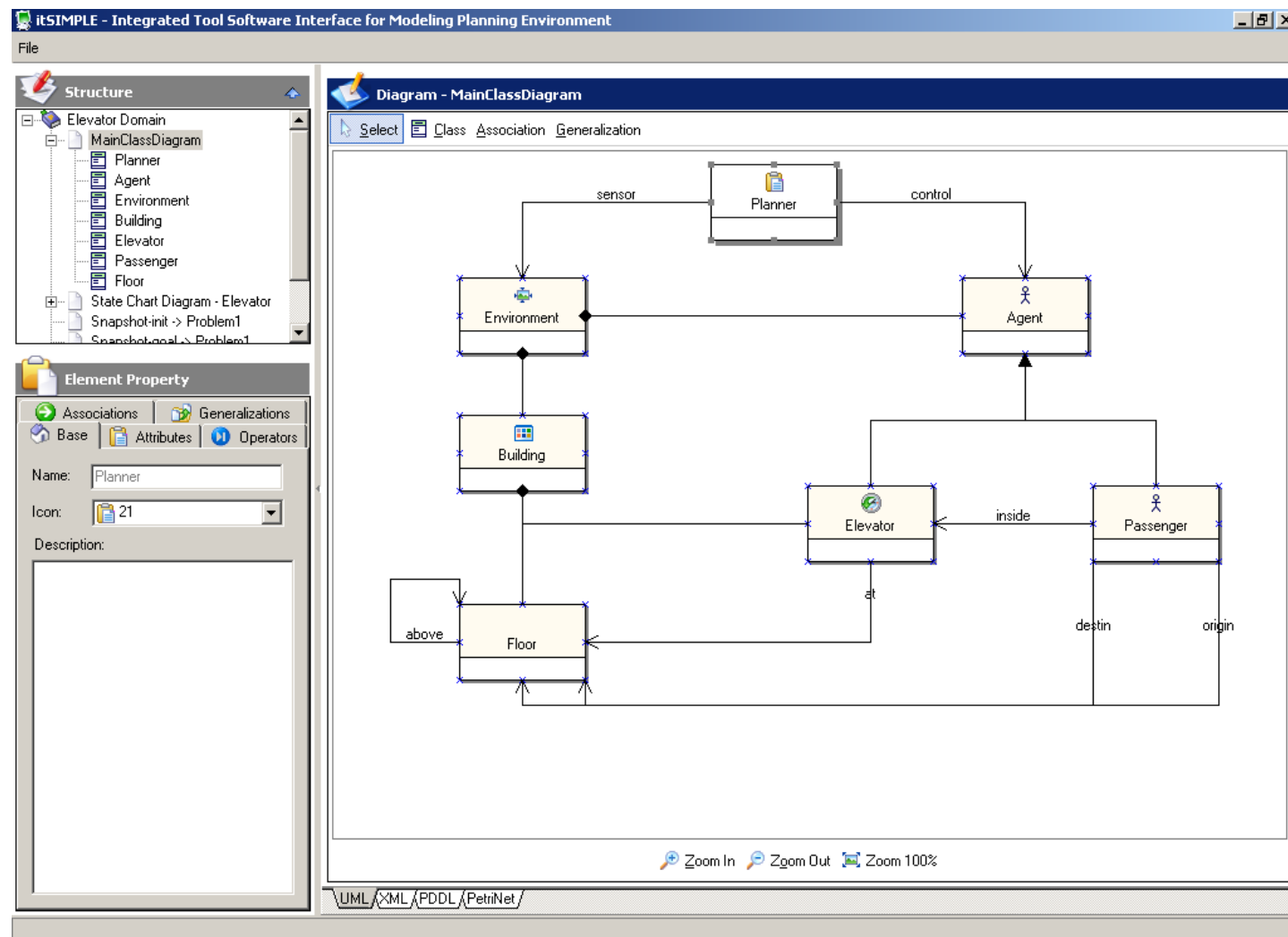


Domínio Formal



Exemplo: elevador inteligente









Formato Use-case textual

The screenshot displays the itSIMPLE - Integrated Tool Software Interface for Modeling Planning Environment. The interface is divided into three main panels:

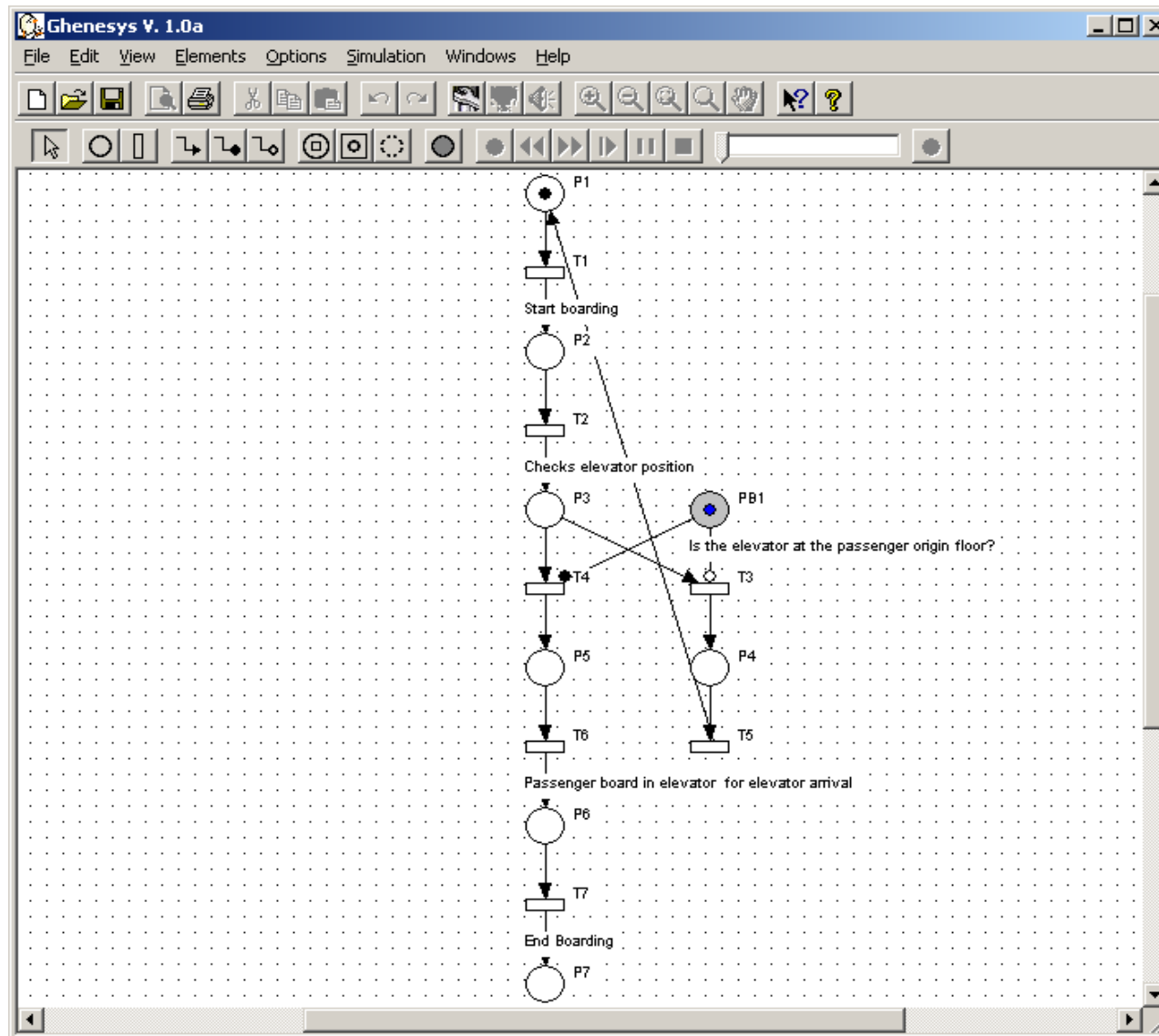
- Structure:** A tree view on the left showing the project hierarchy. It includes 'Elevator Domain' with sub-items: 'MainClassDiagram', 'State Chart Diagram - Elevator', 'Snapshot-init -> Problem1', 'Snapshot-goal -> Problem1', 'Use Case Diagram' (selected), and 'State Chart Diagram - Passenger'.
- Element Property:** A panel below the Structure view. It has tabs for 'Base' and 'Events'. Under 'Events', there is a list of 'Main Events' including 'Start boarding', 'Checks elevator position' (with a sub-event 'Wait for elevator arrival'), 'Passenger board in elevator', 'End Boarding', and 'Alternative Events'.
- XML Model:** A large text area on the right showing the XML representation of the selected 'Use Case Diagram'. The XML is as follows:

```
- <diagram name="Use Case Diagram"
  type="UseCaseDiagram" id="5">
  <agent name="Passenger" xposition="76"
    yposition="130" id="5.1" />
  <agent name="Elevator" xposition="404" yposition="135"
    id="5.2" />
  - <usecase name="Boarding" xposition="191"
    yposition="31" id="5.3">
  - <mainEvents associated-id="0" id="5.3.1">
    <start title="Start boarding" description="Starts
      Passenger boarding action" associated-id="1"
      id="5.3.1.1" />
  - <mainConditional title="Checks elevator
    position" description="The passenger verify
    at the light panel if the elevator is at the
    same floor as him/her" associated-id="4"
    id="5.3.1.3" condition="Is the elevator at the
    passenger origin floor?">
    <alternativeNormal title="Wait for elevator
    arrival" description="Passenger still waits
    for elevator" associated-id="7"
    id="5.3.1.3.1" jump="5.3.1.1" />
  </mainConditional>
  <basic title="Passenger board in elevator"
    description="Passenger get inside elevator"
    associated-id="6" id="5.3.1.5" />
  <end title="End Boarding" description="Ends
    .
    .
    .
  </usecase>
</diagram>
```

At the bottom of the XML Model panel, there are tabs for different modeling languages: UML, XML, PDDL, and PetriNet.



Transformação para Redes de Petri





Para reflexão!

A representação escolhida para a análise de requisitos e a representação escolhida para a especificação que encerra o processo da Engenharia de requisitos teria alguma influência no restante do processo de design?



Fim